

PayFlex Mobile™

*Keeps you connected
anytime, anywhere.*

(If offered by your employer)

Now you have real-time access to your Flexible Spending Accounts (FSAs), Health Savings Account (HSA) or Health Reimbursement Account (HRA) wherever you go! PayFlex Mobile™ is a FREE app for iPhone®, BlackBerry® and Android™ smartphones. For more information, go to HealthHub.com. On the left side of the screen, click on **PayFlex Mobile**.



Download PayFlex Mobile Today!



Step 1: Go to the application store of your mobile device. Download the PayFlex Mobile app to your phone.

Step 2: Log in to the app with your HealthHub username and password. If you do not have a HealthHub username and password, you will have to set that up first. Go to HealthHub.com. Select **Register Now** to set up your online account. You will use the same username and password for HealthHub.com and the PayFlex mobile app.

Access to real-time account information

With PayFlex Mobile, accountholders have virtually 24/7 access to:

- Account balances
- Claims statuses
- Transaction details

Security is our priority

PayFlex® has a secure mobile app. You can use it to safely view your account information. We use the same security for PayFlex Mobile as we do for our website.

Account alerts

Use PayFlex Mobile to help keep your account active! You'll receive important messages to let you know the status of your account. You'll also get a message when you need to take action.

Submit a claim right from your phone

Take "paperless" to the next level! The PayFlex mobile application lets you use your smartphone to submit a claim on the go.

Substantiate your card transactions

If your employer offers the PayFlex Card®, the mobile application makes submitting your receipts almost effortless. The card we offer is a health care MasterCard®. If you receive an alert or Request for Documentation letter to verify a card purchase, use your phone's camera to take a picture of your receipt. Then upload it to us right from your phone.

Benefit plan information when you need it

The PayFlex mobile app gives you the ability to store important health plan information, such as your insurance company name, plan type, group and member number and primary care physician contact information. You can also see a list of typical eligible expenses. This information may help you make informed decisions about your health care needs.

Who to contact for assistance

If you cannot download the app from your phone's app store, you will need to call your smartphone carrier directly for help. For all other issues, please call our Customer Service team at 800.284.4885. They're available Monday - Friday, 7am - 7pm and Saturday, 9am - 2pm CT.

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